

Dear Ms. Emmanuel:

Protiviti Government Services, Inc. (Protiviti), is pleased to offer our response to RFQ #797942, Federal Public Key Infrastructure Policy Authority (FPKIPA) Support. This offer is being made through our GSA Federal Supply Schedule IT-70 contract GS-35F-0280X. As instructed in the RFQ, we present, herein, our Volume I – Technical Proposal, including this cover memo. Please note that our Federal Tax Identification number is (b) (4) and our remittance address is as follows:

Protiviti Government Services, Inc.
c/o Bank of America
14243 Collections Center Drive
Lockbox #14243
Chicago, IL 60693

Please contact me at (b) (6) or by e-mail at (b) (6) if you have any questions.

Sincerely, (b) (6)

(b) (6)
Managing Director

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1 Technical Approach

1.1 Introduction and Understanding of Background, Objectives, and Work Requirements

Protiviti Government Services (Protiviti) is pleased to provide this offer to continue our support of the Federal PKI Policy Authority's (FPKIPA) technical and program requirements. The FPKIPA is a core component of the Federal Government's Identity, Credentialing, and Access Management Sub-Committee (ICAMSC) with responsibility for all FPKI Policy management. During the last three years, the FPKI has become even more critical as the increased reliance on PKI credentials drives deployment of PIV within the Government. High demand for PIV-Interoperable (PIV-I) credentials for industry will continue to expand this trend.

The Protiviti Team Advantage

(b) (4)

To help manage these demands and maintain the outstanding reputation of the FPKIPA, (b) [REDACTED]

(b) (7)(C), (b) (7)(D)

[REDACTED] (4)

[REDACTED]

[REDACTED] (b) (4)

[REDACTED]

[REDACTED]

[REDACTED] (b) (4)

[REDACTED]

[REDACTED] (b) (4)

[REDACTED]

[REDACTED] (b) (4)

[REDACTED]. The following sections address each of the key

The Protiviti Team Advantage

(b) (4)

1.1.1 (b) (4)

The FPKIPA is a mission critical program governing complex technical and policy matters. Logistical and secretariat support in this environment requires substantial capabilities, including:

- (b) (4) [REDACTED]
[REDACTED]
[REDACTED]
- [REDACTED]
[REDACTED]
[REDACTED]

The following table provides the critical success factors for effective logistical support & secretariat support.

Table 1: (b) (4)

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[REDACTED]	<ul style="list-style-type: none"> [REDACTED] [REDACTED] [REDACTED] [REDACTED] 	<ul style="list-style-type: none"> [REDACTED] [REDACTED] [REDACTED] [REDACTED] 	<ul style="list-style-type: none"> [REDACTED] [REDACTED] [REDACTED] [REDACTED] 		
[REDACTED]	<ul style="list-style-type: none"> [REDACTED] [REDACTED] [REDACTED] [REDACTED] 	<ul style="list-style-type: none"> [REDACTED] [REDACTED] [REDACTED] [REDACTED] 	<ul style="list-style-type: none"> [REDACTED] [REDACTED] [REDACTED] [REDACTED] 		

- (b) (4) [REDACTED]

Table 2: (b) (4)

[illegible]

1.1.3 (b) (4)

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Table 3: (b) (4)

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The following table outlines some of the FPKIPA objectives we are fully prepared to support during the next performance period. Protiviti has a history of success supporting a broad range of critical FPKI initiatives that establishes a strong foundation for future successes of the FPKI Program. (b) (4)

[illegible]

Protiviti understands that this program requires thorough and innovative thinking. (b) (4)

[illegible]

(b) (4)

Table 6: Protiviti Summary of Support to Nine Task Areas

PWS 4.0 Item	Protiviti Response
Bullet #1	(b) (4)
Bullet #2	(b) (4)
Bullet #3 Bullet #4	(b) (4)

1.2.1 Task 1 – Management and Administration (PWS 4.1)

The FPKI is a complex and fluid environment. The FPKIPA faces a variety of concurrent activities that are constantly changing. (b) (4)

(b) (4)

Project Planning: (b) (4)

(b) (4)

Execution Against the Project Plan: (b) (4)

(b) (4)

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(b) (4)

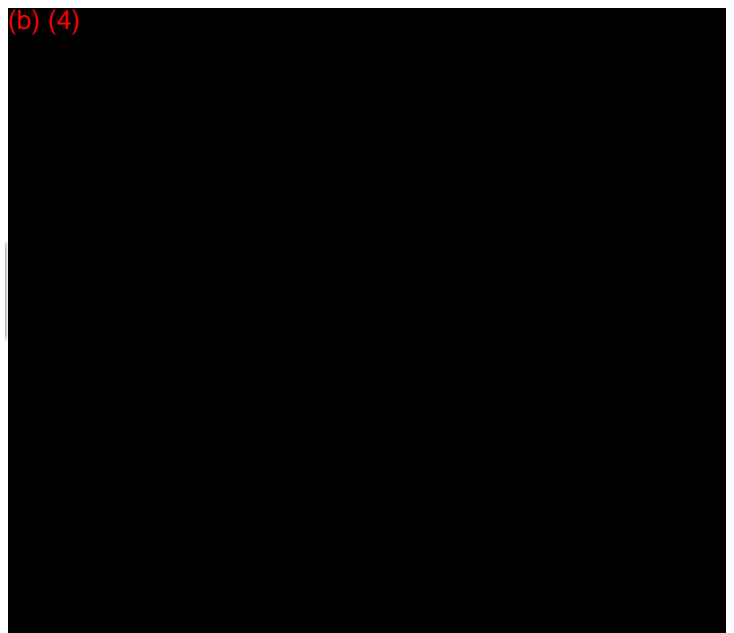


Figure 1: (b) (4)

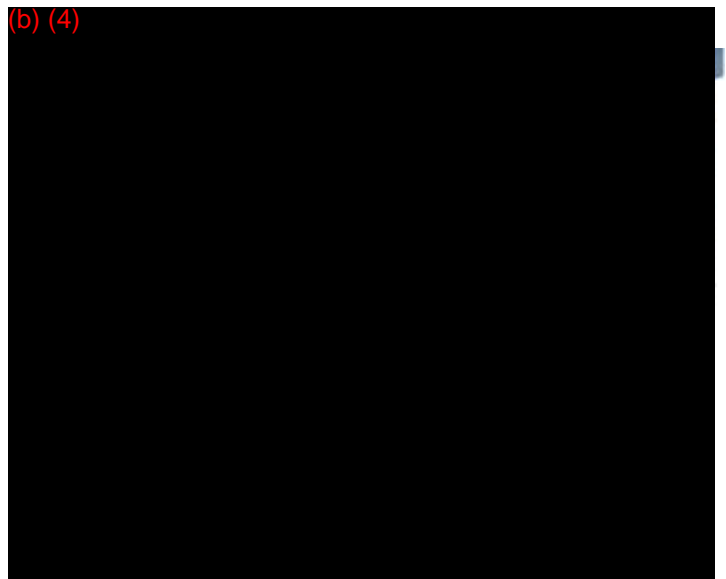


Figure 2: Protiviti Monthly Status Report

(b) (4)

Reporting: (b) (4)

[PWS 4.1 & Deliverable #3]

1.2.2 Task 2 – Technical and Administrative Support to the Chair, FPKIPA (PWS 4.2)

Protiviti will provide technical and administrative support to the FPKIPA Chair as follows:

FPKIPA Meeting Facilitation and Reporting Support: (b) (4)

Working Group Oversight and Planning: (b) (4)

(b) (4)

Technical Exchanges and Documentation: (b) (4)

Figure 3: Protiviti Identified Compliance Monitoring Mechanisms

(b) (4)

FPKIMA Reviews, Enforcement, and MOA Development: (b) (4)

1.2.3 Task 3 – FPKIPA Certificate Policy Working Group (CPWG) Support (PWS 4.3)

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(b) (4)

(b) (4)

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(b) (4)

Reporting: (b) (4)

1.2.4 Task 4 – Shared Service Provider Work Group (SSPWG) Support (PWS 4.4)

(b) (4)

Planning: (b) (4)

(b) (4)

(b) (4)

(b) (4)

Reporting: (b) (4)

1.2.5 Task 5 – Four Bridges Forum (4BF) Support (PWS 4.5 Optional)

(b) (4)

1.2.6 Task 6 – General PKI Technical Support (PWS 4.6)

(b) (4)

1.2.7 Task 7 – Communications Support (PWS 4.7)

(b) (4)

IDManagement.gov Update Support: (b) (4)

1.2.8 Task 8 – Working Group Support (PWS 4.8)

(b) (4)

1.2.9 Task 9 – Conference/Workshop Support (PWS 4.9)

(b) (4)

(b) (4) [REDACTED]

[illegible]

FPKIPA Chair Support

Requirements of a Similar Scope and Complexity:

(b) (4)

Subcontractors, Consultants and Partners:

(b) (4)

History of Successful Completion:

(b) (4)

2.2 Federal Identity, Credentialing and Access Management Governance

ICAM Governance			
Contract/Project No.:	(b) (4)	Customer Name:	GSA / OGP
Contract Type:	Firm Fixed Price (FFP)	Protiviti Role:	Prime contractor
CO POC:	Ms. Kisha Emmanuel	COTR POC:	Ms. Deborah Gallagher
Contract Value:	\$ 975,747	POP:	05/18/2010 – 05/17/2012

Project Description

Overview:

(b) (4)

Relevance

(b) (4)

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3 Key Personnel

We propose (b) (4) and (b) (4) as key personnel to meet the project responsibilities described above. A description of the experience, skills, and capabilities of the key personnel and project team are provided in Appendix A, Resumes.

The following table shows the role of each key person.

Key Person	Role
(b) (4)	(b) (4)
(b) (4)	
(b) (4)	

The following chart summarizes the knowledge, skills and abilities of our key personnel.

Key Personnel Knowledge Skills and Abilities	
Key Person	(b) (4)
(b) (4)	

Additional resumes are presented in Appendix A to demonstrate additional expertise Protiviti can provide as needed to support this proposal.

Appendix A: Resumes

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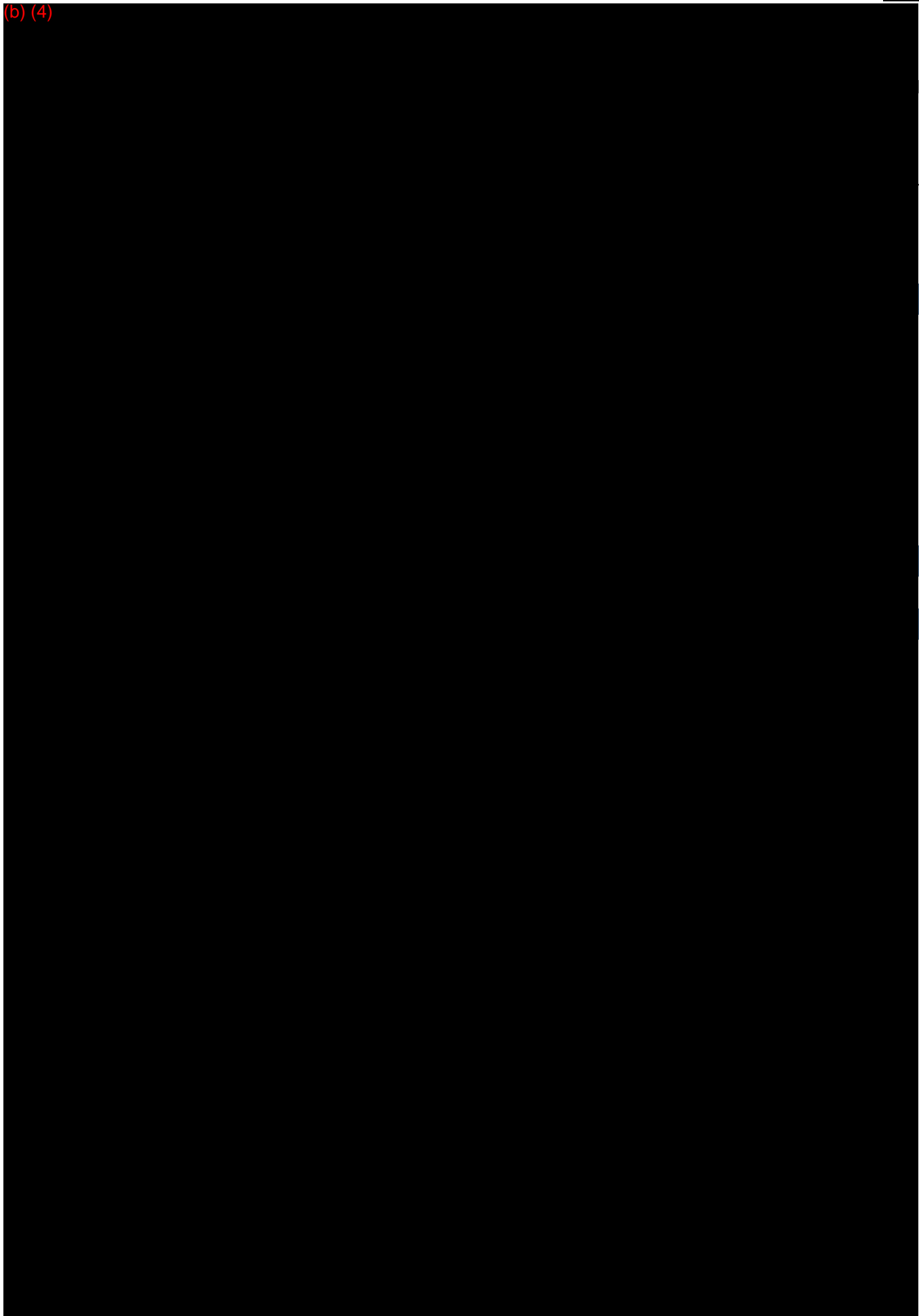
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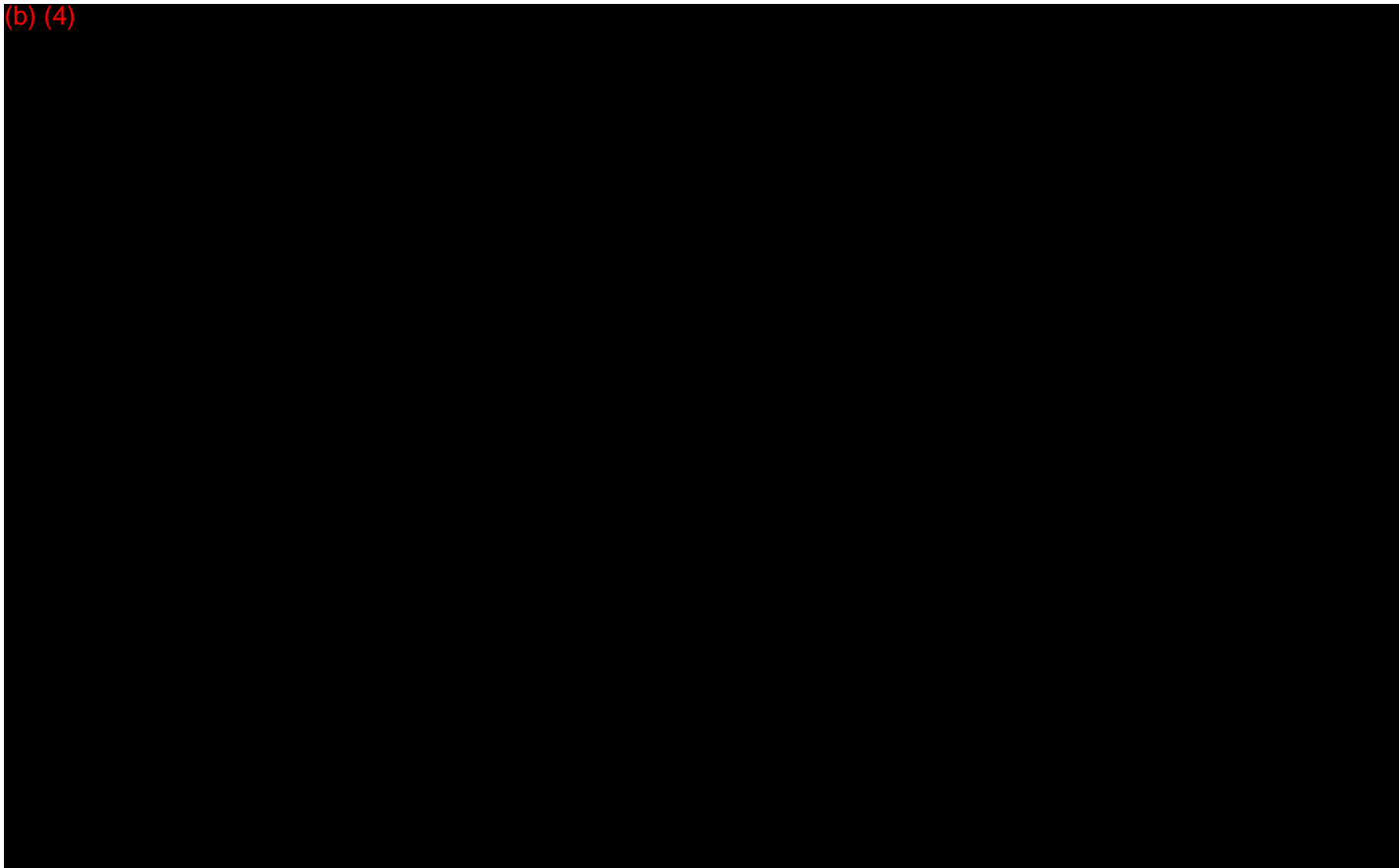
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